



## Ethyn Arrow

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Company: Action iT (Pty) Ltd

Position: System Developer

Email: ethyn@actionit4u.com

### Professional qualifications and membership:

- BSC Computer Science (Degree) - University of Western Cape.

### Professional background:

- Ethyn is currently the System Developer for Action iT with over 3 (Three) years' working experience in programming, information systems development and web design.
- Ethyn has contributed extensively to the development of various Action Assist Modules such the Query Assist, PDP Assist and most recently the Risk Assessment Tool. Ethyn's creative work has enabled the company to meet its market requirements and to be highly competitive amongst similar systems within the industry.
- In summary, Action Assist is an innovative online subscription offering which provides organisations with a secure encrypted web-based platform for the management of operational processes and data storage on the internet. The tool reduces the administration burden on stakeholders in the day-to-day operational running of the organisation and clearly assigns responsibility and accountability to all users. Action Assist includes modules for the management, monitoring and evaluation of compliance, performance, risks, queries, complaints, and actions etc.
- Prior to joining Action iT, Ethyn was also involved in general IT Maintenance at a local IT company of which his experience gained has been beneficial in his current role within the company.

### Subject matter expert:

- Ethyn's experience in programming, information systems development and web design has enabled him to take lead in fixing any existing system bugs/ errors identified by our clients and/or testing teams and has successfully completed the development of the PDP Assist and the Risk Assessment Tool from inception. He has also contributed towards the upgrading of our Query Assist Module which is currently market ready.

### Industry experience:

- Ethyn has worked on both Hardware and software development and is skilled in:
  - ✓ Systems Design.
  - ✓ Full-Stack Web Development.
  - ✓ Computer Hardware Maintenance.